

## **Freedom of Information**

The Freedom of Information (FOI) Act and GDPR regulations give you the right to obtain information held by public authorities, unless there are good reasons to keep it confidential. The aim of the Freedom of Information Act is to promote a culture of openness and accountability amongst public authorities by providing people with rights of access to the information held by them. These rights will facilitate better understanding of how public authorities carry out their duties, why they make the decisions they do and how they spend public money.

Physiotherapy Matters Limited is fully committed to complying with the Freedom of Information Act.

### **How do I make an FOI request?**

You can make an FOI request in writing to:

Physiotherapy Matters Limited  
Arden House  
Regent Centre  
Gosforth  
Newcastle upon Tyne  
NE3 3LU

You should provide your name, an address for correspondence (email or postal) and the information you want. Please be as concise as possible about the information you want as this will help to find the information.

Physiotherapy Matters Limited will deal with FOI requests in conjunction with NHS North of England Commissioning Support Unit (NECS).

## **Information Commissioner's Office (ICO)**

We are registered with Information Commissioner's Office (ICO) to comply with **ICO codes of practice, Data Protection Act 2018** and **GDPR** to improve data protection practices in the business, including how to keep employees' and customers' personal information secure. For more information, please refer to ICO website at <https://ico.org.uk/>.

Our registration certificate number is Z2372416.